



**Your care
Your choice**

**direct
payments
in Brent**



Your care, Your choice

This leaflet provides general information about Direct Payments for social care in Brent. It explains what Direct Payments are and how they can offer more choice and independence.

The information in this leaflet is intended as a guide only.

What are Direct Payments?

Direct Payments allows Brent Council to pay money directly to you if you have been assessed as being eligible to receive social care support, so that you can organise and arrange the assistance you need in a way that best suits you.

In the past, councils organised all the care support services that people needed, but from April 2003 councils have a duty to make Direct Payments available to everyone that is eligible.



Who can get Direct Payments?

The majority of people who are disabled or have a disabling illness and have been assessed as needing help from the council to live independently are eligible for Direct Payments. This includes:

- older people
- people with mental health needs
- carers
- children with disabilities
- disabled people aged 16 and over

What are the advantages of using Direct Payments?

Direct Payments means that people have more control over how their needs are met. You may decide to use the money to employ someone of your own choice to help and assist you. Alternatively you may decide to use an agency to provide the support you need. Direct Payments allows you more flexibility. For example, you can vary the times that your personal assistant comes to your home based on what you need each day.

You can also have some of your support needs met through Direct Payments while having other parts arranged by the council. As long as you use the money to meet your assessed needs you are in control.

What will I have to do if I receive Direct Payments?

There are some responsibilities that come with having Direct Payments but Brent Council has made arrangements to ensure that you can have all the support you need to manage them. You will have to show that you are using Direct Payments to meet your assessed needs by keeping records and receipts.

Can I get help to manage my Direct Payments?

Yes, you can arrange to get help with managing your Direct Payments from a friend or relative. However Brent Council has arranged for a local support service to help and assist you with all the guidance and information that you will need.



“The finance people at Mahatma Gandhi House have been brilliant. When I do my three months returns, they’re always there to help me. If there’s a problem and you ring them they’re there straight away. When they say they’ll get back to you, they get back to you that day. They’re unbelievably nice. I find it very efficient and very good. It’s heaven and it amazes me that a lot of people don’t know about it.”

– Brent resident John Finnie, disabled whilst serving in the Household Cavalry

“Direct Payments has been very helpful. I’m able to choose the people who come in and out of our home to help care for our daughter. I can buy services that I would not have had access to under the old system. It has really helped my husband and I giving us time for ourselves, which was very difficult before. We have more flexibility now and that’s a great thing.”

– Brent resident Cynthia Brown, mother and carer



What should I do if I want Direct Payments?

In order to get Direct Payments you will need to have an assessment by the council. If you already receive social care services you can contact the council and ask if you could have this changed to Direct Payments. An adviser will come to see you to explain how it works and answer all your questions.

To find out more about getting Direct Payments in Brent contact us on:

Telephone: **020 8937 1200**

Minicom: **020 8937 1993**

Email: **directpayments@brent.co.uk**



This leaflet is about how Direct Payments can benefit you. To obtain a copy in another language please tick the appropriate box and fill in your name and address. Detach the slip and return it to the address below.

PLEASE TICK

Kjo broshurë tregon se si mund të përfitonit nga Pagesat Direkte. Që të merrninjë kopje në një gjuhë tjetër, ju lutemi shënoni kutinë e duhur dhe plotësoni emrin dhe adresën tuaj. Hiqeni fletën shtesë dhe kthejeni atë në adresën e mëposhtme.

ALBANIAN

ਇਹ ਪੱਤਰ ਹੋਰ ਟੀਚਿਆਂ ਲਈ ਨਿ ਡਾਇਰੈਕਟ ਪੇਮੈਂਟਸ (ਅਦਾ ਕਰੀਏ ਲਾਈ ਪੈਮੇਂਟਿੰਗ ਡੁਆਰੀ ਮਿਲਣ) ਨਾਲ ਸੁਰੱਖਿਅਤ ਟੀਚਿਆਂ ਲਈ ਕਰਨ ਵਾਲਾ ਪੱਤਰ ਹੈ ਜਿਸ ਵਿੱਚ ਹੋਰ ਟੀਚਿਆਂ ਲਈ ਕੋਈ ਵੀ ਟਿੱਕਾ ਨਹੀਂ ਕਰਨਾ ਚਾਹੀਦਾ ਹੈ। ਇਹ ਸਹੀ ਜਾ ਨਿਰਧਾਰਤ ਟੀਚਿਆਂ ਲਈ ਪਤਾ ਲਿਖੋ। ਇਹ ਇਸ ਨਿੱਜੀ ਨੂੰ ਹਟਾ ਕੇ ਵੇਰ ਲਿਖੋ। ਪਤਾ ਨੂੰ ਭੇਜ ਦਿਓ।

ARABIC

بذکر موضوع هذا المنشور عن نظام الدفع المباشر وكيف تتفقد منه للحصول على نسخة منه عن طريق لغة أخرى يرجى تسمية المربع المناسب وتعبئة اسمك وعنوانك، ومن ثم تقطع القسيمة وإعادتها إلى العنوان أدناه.

FARSI

આવું કે જે કે વ્યક્તિને જાણ થાય કે તેને આ વિષય આ પત્રિકા છે. બીજી ભાષામાં તેની નકલ મેળવવા, કૃપા કરી યોગ્ય ઓફિસમાં વિજ્ઞાન કરી અને તેમાં સુ નામ અને સરનામું લખા. કાપીને અલગ કરી અને નીચેના સરનામું તરફ મોકલ કરો.

GUJARATI

Ta broszura zawiera informacje o korzyściach, jakie może Pan(i) odnosić z Bezpośrednich Płatności (Direct Payments). Aby uzyskać kopii w innym języku prosimy zaznaczyć stosowne pole i podać swoje imię i nazwisko oraz adres. Należy oderwać wype niony odcinek i zwrócić go na adres podany poniżej.

POLISH

Warqaddani waxay ku saabsan tahay faa'idada lacag bixinta tooska ahi kuu yeelan karto. Si aad u hesho nuqul af kale ku qoran fadlan sax sanduuqa munaasibka ah kuna qor magacaaga iyo cinwaankaaga. Ka jar warqadda inta kale oo u soo dir ciwaanka hoos ku xusan.

SOMALI

இந்தப் பத்திரம் உங்களுக்கு நேரடியான படிப்படிசை (Direct Payments) க்கு உங்களுக்கு என்ன நன்மைகள் உண்டாகும் என்பதைப் பற்றி உங்களுக்குத் தகவல் கொடுக்கிறது. வேறு மொழியில் உங்களுக்கு நகல் கொடுக்கப்படுகிறது. வேறு மொழியில் உங்களுக்கு நகல் கொடுக்கப்படுகிறது. உங்களுக்கு வேறு மொழியில் நகல் கொடுக்கப்படுகிறது. உங்களுக்கு வேறு மொழியில் நகல் கொடுக்கப்படுகிறது. உங்களுக்கு வேறு மொழியில் நகல் கொடுக்கப்படுகிறது.

TAMIL

اس کتابچہ میں یہ بتایا گیا ہے کہ ڈائریکٹ پیمنٹس سے آپ کو کیا فائدہ ہو سکتا ہے۔ آپ کے نام، پتہ اور زبان میں کتابچہ حاصل کرنے کے لیے اسے مہربانی: اس کے حصے میں لکھیں کہ آپ کو کون سا زبان میں کتابچہ دینا چاہیے۔

URDU

If you would like this brochure in large print or audio tape please call Direct Payments on 020 8937 1200

Please return to: Direct Payments, 6th Floor, Mahatma Gandhi House, 34 Wembley Hill Road, Wembley, Middlesex HA9 8AD.

Name _____

Address _____

_____ Postcode _____



PLEASE CUT ALONG THIS LINE