

What do you think we should do to put things right?

Lined area for providing suggestions on how to put things right.

Have you complained about this before? Yes No If yes, who did you complain to and when?

Lined area for providing details of previous complaints.

Please explain why you are still unhappy with the decision

Lined area for explaining why the complainant remains unhappy.

Your special requirements:

if anything makes it difficult for you to use our complaints service, for example if English is not your first language or you have a disability, please tell us how we might help you.

Your signature

Date

What is your gender?

Male Female

Do you have a disability?

Yes No

What is your ethnic group?

White British Irish

White other (please specify)

Mixed Race/Dual Heritage

White & Black Caribbean

White & Black African

White & Asian

Mixed other (please specify)

Asian or Asian British

Indian

Pakistani

Bangladeshi

Asian other (please specify)

Black or Black British

Caribbean

African

Black other (please specify)

Chinese or other ethnic group

Chinese

Any other group (please specify)

How old are you?

0-4 5-14

15-24 25-44

44-PA Over PA

75+ 85+

What is your religion?

Christian Buddhist

Hindu Jewish

Muslim Sikh

Other (please specify)

What is your sexuality?

Lesbian Gay man

Bisexual Heterosexual

Prefer not to say