



Wembley AREA CONSULTATIVE FORUM

Action Notes

Wednesday, 14 July 2010 at 7.00pm
The Patidar Centre, London Road, Wembley

- **Mr Meadows** – street lighting impeding astronomy hobby.
Can Brent Council screen light outside Mr Meadows' house?

Officers explained that it is possible to place a screen at the back of lighting units. However, this is costly and is only considered in exceptional cases. Officers will discuss this with Mr Meadows and assess whether the modification should apply in this case.

- **Jenny Halpern** – recycling bins at Alexandra Court are being damaged and/or obstructed by building work. The bins need to be temporarily relocated.
 - 1) The bins have been relocated to the little recess area situated closer to the exit (but off the path)
 - 2) Letters giving clear instruction on how to recycle properly (using the logos on the bins with pictorial images and text to help overcome any language barriers) were dropped to every property.
- Street Light obscured by tree at junction of Grendon Gardens / Barn Rise. Please investigate and take remedial action. Please liaise with Ren if tree on private land. Comments noted and referred to relevant Council Department

The aforementioned tree is on private land. StreetCare Officers are in contact with the resident to ensure remedial action is taken. Unfortunately, the onus is on the landowner to cut back the tree.

- Access to internet at Ealing Road Library is difficult due to booking system. Casual visitors who are not able to book online at home are disadvantaged.

The booking system was introduced to better manage fair access to the internet. Casual users who do not have access to the booking system should contact the Library to discuss their requirements. They will be advised about quiet periods and times when the internet is likely to be more available. They will also be advised on how they can make bookings via the telephone.

Wembley ACF – Feedback on Soapbox

14 July 2010

You said	We said
<p>Bus stops and buses – Monks Park Flamstead Avenue: concern that it had been taken away</p> <p>From: Mr P Jefferies</p>	<p>Response from Brent Council Officer – James Lawman, Senior Public Transport Officer Policy and Design - Transportation Service Tel: 020 8937 5424</p> <p>I believe the northbound bus stop was removed for safety reasons, as it is on a bend and vehicles overtaking stopped buses could conflict with oncoming traffic.</p> <p>The matter needs to be looked at in conjunction with London Buses and the Metropolitan Police traffic unit, and there is no immediate prospect of it being reinstated.</p>
<p>Public Hygiene at Vale Farm Sports Centre: Very poor levels of hygiene in the swimming pool. No swimming caps, hair oil, spitting, patrons not showering before swim, dirty pool, over-chlorination. What is Brent Council doing about this before something terrible happens?</p> <p>From: Mrs Eva Labak</p>	<p>Response from Brent Council Officer - Rez Cameron, Recreation Commissioning Manager Tel No: 020 8937 3724</p> <p>In March/April this year the council completed a full refurbishment of the wet side changing rooms and with that we are encouraging more customers to remove their shoes before entering the changing room thus reducing the initial amount of dirt that enters that environment.</p> <p>In all swimming sessions controlled by Vale Farm swimmers must wear swimming hats Following that we also carried out a survey of numerous private and public pools. It is concluded that none apart from a few private pools compel customers to wear swim caps, which is done as part of their private facility membership arrangements.</p> <p>Vale Farm has increased the netting of the pool to collect things such as hair</p>

	<p>floating in the pool that is not captured by the nightly vacuuming of the pool tank floor.</p> <p>Currently the centre is producing signage to encourage the tying back of hair as well as pre showering. The latter will reduce the amount of skin products being washed into the pool water.</p> <p>The council replaced the pool filter media.</p> <p>The council also recently installed a flocculants system to the pool filtration system. This increases the amount of small matter that is collected by the system and thereby increases the cleanliness and clarity of the pool. In my conversation with Eva last week she and her friend both made positive comments on this improved clarity.</p> <p>Later this year we will be installing an Ultra Violet filter. These filters are now used to reduce the overall use of chemical cleaning required i.e. Chlorine to keep pool water clean.</p> <p>Also, Cllr Mary Daley contacted us after that meeting. We arranged a site meeting with her in which she was informed of what actions are being taken and other aspects of the centre. She went away suitably impressed and informed.</p>
<p>Planning policy - concern that the council's planning policy was inadequate</p> <p>From: Mr J LGordon</p>	<p>Response from Brent Council Officer - Tim Rolt Planning Enforcement Manager 020 8937 5242</p> <p>The Council takes effective planning enforcement action when a harmful breach of planning control occurs. Indeed the Council has a good track record in remedying harmful breaches of planning control and it regularly knocks down buildings which were built without planning permission (approximately 30 per year). In accordance with Central Government Advice, and the Council's Planning Enforcement Policy, it does not pursue enforcement action on minor breaches which do not cause harm to the environment. If someone reports a</p>

	<p>harmful breach of planning control to the Council, the contraveners will not get away with it and effective enforcement action will be pursued. However if what is reported to us, is minor in nature or not a breach of planning control, then the Planning Service will not be able to pursue the matter.</p>
<p>Metropolitan Police and car park in London Road: concerned about cuts in police resources and an increase in crime</p> <p>From: Mr John</p>	<p>Response from the Metropolitan Police – Inspector Gail Hunter Wembley Cluster 020 8733 3234 www.met.police.uk/brent</p> <p>Just to answer the query from Mr John. There are no cuts in front line policing in Brent Borough and there are none planned for the foreseeable future. There has been no increase in car crime in the car park in London Road and in fact car crime is low in this area. Hopefully this will assist.</p>
<p>CPZs - Pushlan Road area permit: concerned about CPZ in Preston Road and commuter parking causing a problem. Concerned that cost of permits was higher than in neighbouring boroughs</p> <p>From: Michael Maurice</p>	<p>Response from Brent Council Officer - Taher Chaudhary Senior Engineer, Policy & Design 020 8937 5149</p> <p>We are meeting the complainant Michael Maurice this Friday and will respond to any of his queries directly with him.</p>
<p>Cars obstructing the pavement: concerned about parking issues in London Road, particularly cars parked on pavement</p> <p>From: Douglas Fisher</p>	<p>Response from Brent Council Officer - Taher Chaudhary Senior Engineer, Policy & Design 020 8937 5149</p> <p>Brent Council allows footway parking on a number of streets in the borough. However, London Road is not one of them. Therefore, any instances of footway parking NOT on the exempted lists should be enforced. Footway parking is enforced by Streetcare, either the relevant ward officer or parking enforcement.</p>