## Brent Disabled Children and Young Peoples Services 0-25 eligibility threshold

To access this service a child or young person must:

- live in Brent
- be aged between 0 to 25
- have a physical or mental impairment which is permanent and substantial, and which has a negative impact on their ability to do normal daily activities.

A child with a 'severe' disability requires significant support from another person or equipment to carry out things like personal or night-time care, eating or taking part in activities.

This could include:

- a sensory impairment
- learning disability
- autism spectrum disorder
- challenging behaviour, as a result of their learning disability
- complex health needs
- palliative, life-limiting or life-threatening conditions.

## Making a referral to our team

Parents and carers can make a referral to the Disabled Children's Team by contacting Brent's Family Front Door on 020 8937 4300.

Referrals by professionals should be made using an Early Help Assessment (EHA). For more information visit <u>Early help service | Brent Council</u>

## Complaints

If you're unhappy about the decision in relation to the outcome of your assessment, you should first discuss this with your social worker. If the matter remains unresolved, you have the right to make a formal complaint through the council's complaints process. We will provide you with a copy of our leaflet or you can visit our <u>Complaints pages on our website</u>.

## Useful contacts

Brent Family Front Door 020 8937 4300 family.frontdoor@brent.gov.uk

Brent SEND Information, Advice and Support Service 020 8937 3434 <u>sendias@brent.gov.uk</u>

Brent Parent Carer Forum 0114 213 4912 or admin@brentpcf.org

Brent Children and Families Information Service (CFIS) 0208 937 3010 cfis@brent.gov.uk