

# Library Performance – 2016/17

**Issues:** total number of items issued and renewed

**Visits:** footfall at libraries

Libraries		Ealing Road	Harlesden	Kilburn	Kingsbury	Wembley	Willesden Green	Home Library Service	Outreach Service	Online renewals	Phone renewals	e-downloads	TOTAL
<b>Hours Opened (weekly)</b>		<b>60</b>	<b>60</b>	<b>56</b>	<b>56</b>	<b>74</b>	<b>69</b>						<b>375</b>
% of Total Hours		16.0%	16.0%	14.9%	14.9%	19.7%	18.4%						
April 2016	<b>Issues</b>	<b>11,387</b>	<b>5,279</b>	<b>6,137</b>	<b>7,754</b>	<b>12,065</b>	<b>15,547</b>	<b>3,606</b>	<b>9,402</b>	<b>8,236</b>	<b>2,238</b>	<b>2,820</b>	<b>84,471</b>
	% of Total Issue	13.5%	6.2%	7.3%	9.2%	14.3%	18.4%	4.3%	11.1%	9.8%	2.6%	3.3%	
	2015/16	12,487	6,682	7,764	10,805	14,844	8,764	3,681	7,857	6,774	2,296	2,274	84,228
	% difference from last year	<b>-8.8%</b>	<b>-21.0%</b>	<b>-21.0%</b>	<b>-28.2%</b>	<b>-18.7%</b>	<b>77.4%</b>	<b>-2.0%</b>	<b>19.7%</b>	<b>21.6%</b>	<b>-2.5%</b>	<b>24.0%</b>	<b>0.3%</b>
	<b>Visits</b>	<b>16,105</b>	<b>14,962</b>	<b>13,836</b>	<b>10,298</b>	<b>130,366</b>	<b>42,484</b>						<b>228,051</b>
	% of Total Visits	7.1%	6.6%	6.1%	4.5%	57.2%	18.6%						
2015/16	16,018	14,519	15,085	9,807	125,164	18,113						198,706	
% difference from last year	<b>0.5%</b>	<b>3.1%</b>	<b>-8.3%</b>	<b>5.0%</b>	<b>4.2%</b>	<b>134.5%</b>						<b>14.8%</b>	
May 2016	<b>Issues</b>	<b>12,771</b>	<b>4,929</b>	<b>7,309</b>	<b>11,226</b>	<b>12,549</b>	<b>16,733</b>	<b>3,040</b>	<b>5,098</b>	<b>9,415</b>	<b>2,511</b>	<b>2,968</b>	<b>88,549</b>
	% of Total Issue	14.4%	5.6%	8.3%	12.7%	14.2%	18.9%	3.4%	5.8%	10.6%	2.8%	3.4%	
	2015/16	12,694	6,157	8,904	9,721	15,218	8,668	2,838	9,657	7,675	2,244	2,385	86,161
	% difference from last year	<b>0.6%</b>	<b>-19.9%</b>	<b>-17.9%</b>	<b>15.5%</b>	<b>-17.5%</b>	<b>93.0%</b>	<b>7.1%</b>	<b>-47.2%</b>	<b>22.7%</b>	<b>11.9%</b>	<b>24.4%</b>	<b>2.8%</b>
	<b>Visits</b>	<b>16,636</b>	<b>13,690</b>	<b>15,275</b>	<b>10,267</b>	<b>120,421</b>	<b>43,644</b>						<b>219,933</b>
	% of Total Visits	7.6%	6.2%	6.9%	4.7%	54.8%	19.8%						
2015/16	17,426	15,165	14,998	11,019	114,367	18,564						191,539	
% difference from last year	<b>-4.5%</b>	<b>-9.7%</b>	<b>1.8%</b>	<b>-6.8%</b>	<b>5.3%</b>	<b>135.1%</b>						<b>14.8%</b>	
June 2016	<b>Issues</b>	<b>12,685</b>	<b>5,155</b>	<b>7,191</b>	<b>7,444</b>	<b>12,749</b>	<b>14,833</b>	<b>3,052</b>	<b>5,566</b>	<b>8,835</b>	<b>2,275</b>	<b>2,974</b>	<b>82,759</b>
	% of Total Issue	15.3%	6.2%	8.7%	9.0%	15.4%	17.9%	3.7%	6.7%	10.7%	2.7%	3.6%	
	2015/16	11,870	6,413	7,999	9,218	13,422	8,331	3,827	9,953	7,037	2,182	2,286	82,538
	% difference from last year	<b>6.9%</b>	<b>-19.6%</b>	<b>-10.1%</b>	<b>-19.2%</b>	<b>-5.0%</b>	<b>78.0%</b>	<b>-20.3%</b>	<b>-44.1%</b>	<b>25.6%</b>	<b>4.3%</b>	<b>30.1%</b>	<b>0.3%</b>
	<b>Visits</b>	<b>17,369</b>	<b>12,592</b>	<b>12,547</b>	<b>8,682</b>	<b>122,393</b>	<b>42,052</b>						<b>215,635</b>
	% of Total Visits	8.1%	5.8%	5.8%	4.0%	56.8%	19.5%						
2015/16	15,800	15,335	15,661	9,714	118,388	20,042						194,940	
% difference from last year	<b>9.9%</b>	<b>-17.9%</b>	<b>-19.9%</b>	<b>-10.6%</b>	<b>3.4%</b>	<b>109.8%</b>						<b>10.6%</b>	

	<b>Libraries</b>	Ealing Road	Harlesden	Kilburn	Kingsbury	Wembley	Willesden Green	Home Library Service	Outreach Service	Online renewals	Phone renewals	e-downloads	<b>TOTAL</b>
<b>Quarter 1</b>	<b>Issues</b>	<b>36,843</b>	<b>15,363</b>	<b>20,637</b>	<b>26,424</b>	<b>37,363</b>	<b>47,113</b>	<b>9,698</b>	<b>20,066</b>	<b>26,486</b>	<b>7,024</b>	<b>8,762</b>	<b>255,779</b>
	% of Total Issue	14.4%	6.0%	8.1%	10.3%	14.6%	18.4%	3.8%	7.8%	10.4%	2.7%	3.4%	
	2015/16	37,051	19,252	24,667	29,744	43,484	25,763	10,346	27,467	21,486	6,722	6,945	252,927
	% difference from last year	<b>-0.6%</b>	<b>-20.2%</b>	<b>-16.3%</b>	<b>-11.2%</b>	<b>-14.1%</b>	<b>82.9%</b>	<b>-6.3%</b>	<b>-26.9%</b>	<b>23.3%</b>	<b>4.5%</b>	<b>26.2%</b>	<b>1.1%</b>
	<b>Visits</b>	<b>50,110</b>	<b>41,244</b>	<b>41,658</b>	<b>29,247</b>	<b>373,180</b>	<b>128,180</b>						
% of Total Visits	7.6%	6.2%	6.3%	4.4%	56.2%	19.3%							
2015/16	49,244	45,019	45,744	30,540	357,919	56,719							585,185
% difference from last year	<b>1.8%</b>	<b>-8.4%</b>	<b>-8.9%</b>	<b>-4.2%</b>	<b>4.3%</b>	<b>126.0%</b>							<b>13.4%</b>
<b>July 2016</b>	<b>Issues</b>	<b>15,007</b>	<b>5,674</b>	<b>7,333</b>	<b>9,755</b>	<b>14,111</b>	<b>15,388</b>	<b>2,184</b>	<b>7,354</b>	<b>8,665</b>	<b>2,084</b>	<b>3,576</b>	<b>91,131</b>
	% of Total Issue	16.5%	6.2%	8.0%	10.7%	15.5%	16.9%	2.4%	8.1%	9.5%	2.3%	3.9%	
	2015/16	15,887	7,240	8,286	10,333	16,314	10,972	3,555	9,979	7,720	1,705	2,098	94,089
	% difference from last year	<b>-5.5%</b>	<b>-21.6%</b>	<b>-11.5%</b>	<b>-5.6%</b>	<b>-13.5%</b>	<b>40.2%</b>	<b>-38.6%</b>	<b>-26.3%</b>	<b>12.2%</b>	<b>22.2%</b>	<b>70.4%</b>	<b>-3.1%</b>
	<b>Visits</b>	<b>15,764</b>	<b>12,473</b>	<b>11,052</b>	<b>9,228</b>	<b>106,382</b>	<b>34,343</b>						
% of Total Visits	8.3%	6.6%	5.8%	4.9%	56.2%	18.1%							
2015/16	19,071	15,341	14,575	12,087	127,462	23,143							211,679
% difference from last year	<b>-17.3%</b>	<b>-18.7%</b>	<b>-24.2%</b>	<b>-23.7%</b>	<b>-16.5%</b>	<b>48.4%</b>							<b>-10.6%</b>
<b>August 2016</b>	<b>Issues</b>	<b>15,528</b>	<b>5,751</b>	<b>8,297</b>	<b>9,478</b>	<b>16,923</b>	<b>18,085</b>	<b>3,017</b>	<b>6,487</b>	<b>9,609</b>	<b>2,529</b>	<b>3,446</b>	<b>99,150</b>
	% of Total Issue	15.7%	5.8%	8.4%	9.6%	17.1%	18.2%	3.0%	6.5%	9.7%	2.6%	3.5%	
	2015/16	14,310	6,769	7,752	10,143	16,261	17,181	2,458	6,289	8,005	1,918	2,516	93,602
	% difference from last year	<b>8.5%</b>	<b>-15.0%</b>	<b>7.0%</b>	<b>-6.6%</b>	<b>4.1%</b>	<b>5.3%</b>	<b>22.7%</b>	<b>3.1%</b>	<b>20.0%</b>	<b>31.9%</b>	<b>37.0%</b>	<b>5.9%</b>
	<b>Visits</b>	<b>17,861</b>	<b>11,469</b>	<b>10,636</b>	<b>9,330</b>	<b>77,459</b>	<b>33,623</b>						
% of Total Visits	11.1%	7.2%	6.6%	5.8%	48.3%	21.0%							
2015/16	19,493	12,049	13,039	11,446	102,046	31,003							189,076
% difference from last year	<b>-8.4%</b>	<b>-4.8%</b>	<b>-18.4%</b>	<b>-18.5%</b>	<b>-24.1%</b>	<b>8.5%</b>							<b>-15.2%</b>
<b>September 2016</b>	<b>Issues</b>	<b>11,301</b>	<b>6,223</b>	<b>8,416</b>	<b>9,032</b>	<b>12,165</b>	<b>16,307</b>	<b>2,847</b>	<b>5,187</b>	<b>9,485</b>	<b>2,185</b>	<b>3,541</b>	<b>86,689</b>
	% of Total Issue	13.0%	7.2%	9.7%	10.4%	14.0%	18.8%	3.3%	6.0%	10.9%	2.5%	4.1%	
	2015/16	11,936	5,729	7,214	8,585	12,805	18,219	3,218	11,255	9,020	2,026	2,325	92,332
	% difference from last year	<b>-5.3%</b>	<b>8.6%</b>	<b>16.7%</b>	<b>5.2%</b>	<b>-5.0%</b>	<b>-10.5%</b>	<b>-11.5%</b>	<b>-53.9%</b>	<b>5.2%</b>	<b>7.8%</b>	<b>52.3%</b>	<b>-6.1%</b>
	<b>Visits</b>	<b>14,615</b>	<b>13,601</b>	<b>12,461</b>	<b>9,076</b>	<b>106,870</b>	<b>34,640</b>						
% of Total Visits	7.6%	7.1%	6.5%	4.7%	55.9%	18.1%							
2015/16	16,992	13,917	14,243	10,529	119,698	38,496							213,875
% difference from last year	<b>-14.0%</b>	<b>-2.3%</b>	<b>-12.5%</b>	<b>-13.8%</b>	<b>-10.7%</b>	<b>-10.0%</b>							<b>-10.6%</b>

	<b>Libraries</b>	Ealing Road	Harlesden	Kilburn	Kingsbury	Wembley	Willesden Green	Home Library Service	Outreach Service	Online renewals	Phone renewals	e-downloads	<b>TOTAL</b>
<b>Quarter 2</b>	<b>Issues</b>	<b>41,836</b>	<b>17,648</b>	<b>24,046</b>	<b>28,265</b>	<b>43,199</b>	<b>49,780</b>	<b>8,048</b>	<b>19,028</b>	<b>27,759</b>	<b>6,798</b>	<b>10,563</b>	<b>276,970</b>
	% of Total Issue	15.1%	6.4%	8.7%	10.2%	15.6%	18.0%	2.9%	6.9%	10.0%	2.5%	3.8%	
	2015/16	42,133	19,738	23,252	29,061	45,380	46,372	9,231	27,523	24,745	5,649	6,939	280,023
	% difference from last year	<b>-0.7%</b>	<b>-10.6%</b>	<b>3.4%</b>	<b>-2.7%</b>	<b>-4.8%</b>	<b>7.3%</b>	<b>-12.8%</b>	<b>-30.9%</b>	<b>12.2%</b>	<b>20.3%</b>	<b>52.2%</b>	<b>-1.1%</b>
	<b>Visits</b>	<b>48,240</b>	<b>37,543</b>	<b>34,149</b>	<b>27,634</b>	<b>290,711</b>	<b>102,606</b>						
% of Total Visits	8.9%	6.9%	6.3%	5.1%	53.7%	19.0%							
2015/16	55,556	41,307	41,857	34,062	349,206	92,642							614,630
% difference from last year	<b>-13.2%</b>	<b>-9.1%</b>	<b>-18.4%</b>	<b>-18.9%</b>	<b>-16.8%</b>	<b>10.8%</b>							<b>-12.0%</b>
<b>October 2016</b>	<b>Issues</b>	<b>13,633</b>	<b>6,174</b>	<b>8,684</b>	<b>9,713</b>	<b>13,380</b>	<b>19,515</b>	<b>3,219</b>	<b>6,815</b>	<b>9,438</b>	<b>2,258</b>	<b>3,801</b>	<b>96,630</b>
	% of Total Issue	14.1%	6.4%	9.0%	10.1%	13.8%	20.2%	3.3%	7.1%	9.8%	2.3%	3.9%	
	2015/16	13,151	6,257	7,869	10,022	14,771	17,260	3,079	8,973	8,939	2,060	2,453	94,834
	% difference from last year	<b>3.7%</b>	<b>-1.3%</b>	<b>10.4%</b>	<b>-3.1%</b>	<b>-9.4%</b>	<b>13.1%</b>	<b>4.5%</b>	<b>-24.0%</b>	<b>5.6%</b>	<b>9.6%</b>	<b>55.0%</b>	<b>1.9%</b>
	<b>Visits</b>	<b>16,360</b>	<b>14,029</b>	<b>13,179</b>	<b>9,080</b>	<b>120,231</b>	<b>40,079</b>						
% of Total Visits	7.7%	6.6%	6.2%	4.3%	56.5%	18.8%							
2015/16	18,695	16,646	14,953	11,533	121,846	39,492							223,165
% difference from last year	<b>-12.5%</b>	<b>-15.7%</b>	<b>-11.9%</b>	<b>-21.3%</b>	<b>-1.3%</b>	<b>1.5%</b>							<b>-4.6%</b>
<b>November 2016</b>	<b>Issues</b>	<b>11,053</b>	<b>5,225</b>	<b>8,923</b>	<b>8,160</b>	<b>11,864</b>	<b>16,052</b>	<b>3,095</b>	<b>6,335</b>	<b>9,932</b>	<b>2,072</b>	<b>3,562</b>	<b>86,273</b>
	% of Total Issue	12.8%	6.1%	10.3%	9.5%	13.8%	18.6%	3.6%	7.3%	11.5%	2.4%	4.1%	
	2015/16	10,762	5,287	8,244	8,206	11,669	17,722	3,215	9,367	9,277	2,119	2,225	88,093
	% difference from last year	<b>2.7%</b>	<b>-1.2%</b>	<b>8.2%</b>	<b>-0.6%</b>	<b>1.7%</b>	<b>-9.4%</b>	<b>-3.7%</b>	<b>-32.4%</b>	<b>7.1%</b>	<b>-2.2%</b>	<b>60.1%</b>	<b>-2.1%</b>
	<b>Visits</b>	<b>14,222</b>	<b>13,384</b>	<b>12,972</b>	<b>7,353</b>	<b>129,315</b>	<b>37,024</b>						
% of Total Visits	6.6%	6.2%	6.1%	3.4%	60.4%	17.3%							
2015/16	15,469	14,947	14,971	9,279	111,144	35,776							201,586
% difference from last year	<b>-8.1%</b>	<b>-10.5%</b>	<b>-13.4%</b>	<b>-20.8%</b>	<b>16.3%</b>	<b>3.5%</b>							<b>6.3%</b>
<b>December 2016</b>	<b>Issues</b>	<b>12,576</b>	<b>4,395</b>	<b>6,662</b>	<b>8,083</b>	<b>11,864</b>	<b>15,086</b>	<b>2,861</b>	<b>5,203</b>	<b>9,747</b>	<b>2,434</b>	<b>3,420</b>	<b>82,331</b>
	% of Total Issue	15.3%	5.3%	8.1%	9.8%	14.4%	18.3%	3.5%	6.3%	11.8%	3.0%	4.2%	
	2015/16	11,056	5,092	7,004	8,623	11,201	15,999	3,043	7,548	9,239	2,460	2,539	83,804
	% difference from last year	<b>13.7%</b>	<b>-13.7%</b>	<b>-4.9%</b>	<b>-6.3%</b>	<b>5.9%</b>	<b>-5.7%</b>	<b>-6.0%</b>	<b>-31.1%</b>	<b>5.5%</b>	<b>-1.1%</b>	<b>34.7%</b>	<b>-1.8%</b>
	<b>Visits</b>	<b>13,376</b>	<b>11,789</b>	<b>10,819</b>	<b>6,919</b>	<b>103,174</b>	<b>30,449</b>						
% of Total Visits	7.6%	6.7%	6.1%	3.9%	58.4%	17.2%							
2015/16	15,188	12,536	12,234	8,839	98,045	27,229							174,071
% difference from last year	<b>-11.9%</b>	<b>-6.0%</b>	<b>-11.6%</b>	<b>-21.7%</b>	<b>5.2%</b>	<b>11.8%</b>							<b>1.4%</b>

	<b>Libraries</b>	Ealing Road	Harlesden	Kilburn	Kingsbury	Wembley	Willesden Green	Home Library Service	Outreach Service	Online renewals	Phone renewals	e-downloads	<b>TOTAL</b>
<b>Quarter 3</b>	<b>Issues</b>	<b>37,262</b>	<b>15,794</b>	<b>24,269</b>	<b>25,956</b>	<b>37,108</b>	<b>50,653</b>	<b>9,175</b>	<b>18,353</b>	<b>29,117</b>	<b>6,764</b>	<b>10,783</b>	<b>265,234</b>
	% of Total Issue	14.0%	6.0%	9.2%	9.8%	14.0%	19.1%	3.5%	6.9%	11.0%	2.6%	4.1%	
	2015/16	34,969	16,636	23,117	26,851	37,641	50,981	9,337	25,888	27,455	6,639	7,217	266,731
	% difference from last year	<b>6.6%</b>	<b>-5.1%</b>	<b>5.0%</b>	<b>-3.3%</b>	<b>-1.4%</b>	<b>-0.6%</b>	<b>-1.7%</b>	<b>-29.1%</b>	<b>6.1%</b>	<b>1.9%</b>	<b>49.4%</b>	<b>-0.6%</b>
	<b>Visits</b>	<b>43,958</b>	<b>39,202</b>	<b>36,970</b>	<b>23,352</b>	<b>352,720</b>	<b>107,552</b>						
% of Total Visits	7.3%	6.5%	6.1%	3.9%	58.4%	17.8%							
2015/16	49,352	44,129	42,158	29,651	331,035	102,497							598,822
% difference from last year	<b>-10.9%</b>	<b>-11.2%</b>	<b>-12.3%</b>	<b>-21.2%</b>	<b>6.6%</b>	<b>4.9%</b>							<b>0.8%</b>
<b>January 2017</b>	<b>Issues</b>	<b>11,080</b>	<b>5,460</b>	<b>8,163</b>	<b>7,179</b>	<b>11,598</b>	<b>16,281</b>	<b>3,041</b>	<b>5,070</b>	<b>10,026</b>	<b>2,378</b>	<b>3,826</b>	<b>84,102</b>
	% of Total Issue	13.2%	6.5%	9.7%	8.5%	13.8%	19.4%	3.6%	6.0%	11.9%	2.8%	4.5%	
	2015/16	10,639	4,757	4,642	6,973	11,769	19,023	2,906	11,548	9,508	2,700	2,792	87,257
	% difference from last year	<b>4.1%</b>	<b>14.8%</b>	<b>75.9%</b>	<b>3.0%</b>	<b>-1.5%</b>	<b>-14.4%</b>	<b>4.6%</b>	<b>-56.1%</b>	<b>5.4%</b>	<b>-11.9%</b>	<b>37.0%</b>	<b>-3.6%</b>
	<b>Visits</b>	<b>13,438</b>	<b>13,168</b>	<b>12,807</b>	<b>6,785</b>	<b>110,296</b>	<b>33,563</b>						
% of Total Visits	7.1%	6.9%	6.7%	3.6%	58.0%	17.7%							
2015/16	14,380	13,964	10,502	8,680	110,397	34,666							192,589
% difference from last year	<b>-6.6%</b>	<b>-5.7%</b>	<b>21.9%</b>	<b>-21.8%</b>	<b>-0.1%</b>	<b>-3.2%</b>							<b>-1.3%</b>
<b>February 2017</b>	<b>Issues</b>	<b>10,560</b>	<b>5,500</b>	<b>7,851</b>	<b>8,346</b>	<b>12,946</b>	<b>16,907</b>	<b>3,183</b>	<b>6,319</b>	<b>8,654</b>	<b>2,115</b>	<b>4,191</b>	<b>86,572</b>
	% of Total Issue	12.2%	6.4%	9.1%	9.6%	15.0%	19.5%	3.7%	7.3%	10.0%	2.4%	4.8%	
	2015/16	11,070	4,689	1,953	8,823	12,689	17,075	3,286	8,839	8,648	2,494	2,724	82,290
	% difference from last year	<b>-4.6%</b>	<b>17.3%</b>	<b>302.0%</b>	<b>-5.4%</b>	<b>2.0%</b>	<b>-1.0%</b>	<b>-3.1%</b>	<b>-28.5%</b>	<b>0.1%</b>	<b>-15.2%</b>	<b>53.9%</b>	<b>5.2%</b>
	<b>Visits</b>	<b>13,306</b>	<b>14,094</b>	<b>12,188</b>	<b>7,678</b>	<b>119,069</b>	<b>33,701</b>						
% of Total Visits	6.7%	7.0%	6.1%	3.8%	59.5%	16.8%							
2015/16	15,197	14,751	11,370	9,421	117,602	38,940							207,281
% difference from last year	<b>-12.4%</b>	<b>-4.5%</b>	<b>7.2%</b>	<b>-18.5%</b>	<b>1.2%</b>	<b>-13.5%</b>							<b>-3.5%</b>
<b>March 2017</b>	<b>Issues</b>	<b>12,768</b>	<b>5,191</b>	<b>8,696</b>	<b>8,139</b>	<b>13,355</b>	<b>19,921</b>	<b>2,972</b>	<b>7,240</b>	<b>10,612</b>	<b>2,429</b>	<b>4,016</b>	<b>95,339</b>
	% of Total Issue	13.4%	5.4%	9.1%	8.5%	14.0%	20.9%	3.1%	7.6%	11.1%	2.5%	4.2%	
	2015/16	12,242	4,958	7,547	7,707	12,627	18,290	3,182	8,218	9,770	2,461	2,853	89,855
	% difference from last year	<b>4.3%</b>	<b>4.7%</b>	<b>15.2%</b>	<b>5.6%</b>	<b>5.8%</b>	<b>8.9%</b>	<b>-6.6%</b>	<b>-11.9%</b>	<b>8.6%</b>	<b>-1.3%</b>	<b>40.8%</b>	<b>6.1%</b>
	<b>Visits</b>	<b>13,898</b>	<b>17,067</b>	<b>13,679</b>	<b>8,756</b>	<b>143,223</b>	<b>41,726</b>						
% of Total Visits	5.8%	7.2%	5.7%	3.7%	60.1%	17.5%							
2015/16	16,079	15,163	11,646	9,310	114,873	38,705							205,776
% difference from last year	<b>-13.6%</b>	<b>12.6%</b>	<b>17.5%</b>	<b>-6.0%</b>	<b>24.7%</b>	<b>7.8%</b>							<b>15.8%</b>

	<b>Libraries</b>	Ealing Road	Harlesden	Kilburn	Kingsbury	Wembley	Willesden Green	Home Library Service	Outreach Service	Online renewals	Phone renewals	e-downloads	<b>TOTAL</b>	
<b>Quarter 4</b>	<b>Issues</b>	<b>34,408</b>	<b>16,151</b>	<b>24,710</b>	<b>23,664</b>	<b>37,899</b>	<b>53,109</b>	<b>9,196</b>	<b>18,629</b>	<b>29,292</b>	<b>6,922</b>	<b>12,033</b>	<b>266,013</b>	
	% of Total Issue	12.9%	6.1%	9.3%	8.9%	14.2%	20.0%	3.5%	7.0%	11.0%	2.6%	4.5%		
	2015/16	33,951	14,404	14,142	23,503	37,085	54,388	9,374	28,605	27,926	7,655	8,369	259,402	
	% difference from last year	<b>1.3%</b>	<b>12.1%</b>	<b>74.7%</b>	<b>0.7%</b>	<b>2.2%</b>	<b>-2.4%</b>	<b>-1.9%</b>	<b>-34.9%</b>	<b>4.9%</b>	<b>-9.6%</b>	<b>43.8%</b>	<b>2.5%</b>	
	<b>Visits</b>	<b>40,642</b>	<b>44,329</b>	<b>38,674</b>	<b>23,219</b>	<b>372,588</b>	<b>108,990</b>							<b>628,442</b>
	% of Total Visits	6.5%	7.1%	6.2%	3.7%	59.3%	17.3%							605,646
2015/16	45,656	43,878	33,518	27,411	342,872	112,311							605,646	
% difference from last year	<b>-11.0%</b>	<b>1.0%</b>	<b>15.4%</b>	<b>-15.3%</b>	<b>8.7%</b>	<b>-3.0%</b>							<b>3.8%</b>	
<b>Cumulative 2016/17</b>	<b>Issues</b>	<b>150,349</b>	<b>64,956</b>	<b>93,662</b>	<b>104,309</b>	<b>155,569</b>	<b>200,655</b>	<b>36,117</b>	<b>76,076</b>	<b>112,654</b>	<b>27,508</b>	<b>42,141</b>	<b>1,063,996</b>	
	% of Total Issue	14.1%	6.1%	8.8%	9.8%	14.6%	18.9%	3.4%	7.2%	10.6%	2.6%	4.0%		
	2015/16	148,104	70,030	85,178	109,159	163,590	177,504	38,288	109,483	101,612	26,665	29,470	1,059,083	
	% difference from last year	<b>1.5%</b>	<b>-7.2%</b>	<b>10.0%</b>	<b>-4.4%</b>	<b>-4.9%</b>	<b>13.0%</b>	<b>-5.7%</b>	<b>-30.5%</b>	<b>10.9%</b>	<b>3.2%</b>	<b>43.0%</b>	<b>0.5%</b>	
	<b>Visits</b>	<b>182,950</b>	<b>162,318</b>	<b>151,451</b>	<b>103,452</b>	<b>1,389,199</b>	<b>447,328</b>							<b>2,436,698</b>
	% of Total Visits	7.5%	6.7%	6.2%	4.2%	57.0%	18.4%							2,404,283
2015/16	199,808	174,333	163,277	121,664	1,381,032	364,169							2,404,283	
% difference from last year	<b>-8.4%</b>	<b>-6.9%</b>	<b>-7.2%</b>	<b>-15.0%</b>	<b>0.6%</b>	<b>22.8%</b>							<b>1.3%</b>	