



Engagement with the community of St. Raphael's over summer 2018 – carried out by Your Shout

During August and September 2018, the Your Shout team visited the estate on four occasions to speak to local residents, businesses and shop owners and two drop in sessions were held, alongside specific meetings with community groups on the estate.

Newsletters were hand delivered to all homes on the estate, advertising opportunities to share feedback. These included a dedicated website, Freephone telephone number and email address, as well as an online survey and the drop in sessions.

124 people gave us their feedback during this process, the majority - 112 people completed the 'We want your views' paper survey. With over 1000 homes on St. Raphael's, we know this is a small percentage and is not representative. But it gave us a useful starting point for making the case to the Council's Cabinet for a much wider, in-depth and representative engagement.

- [View the full report](#)