

## Specialist staff on the team

**Natasha Austin** (SEND Specialist Services Manager)  
**Milly Mastroianni** (Team Leader and Teacher of Deaf)  
**Sarah Hopwood** (Teacher of the Deaf)  
**Rasika Vekaria** (Teacher of Deaf)  
**Joanna Shareef** (Teacher of Deaf)  
**Manjula Shah** (Deaf Instructor and British sign language tutor)  
**Marcia Davis** (Audiology technician)



### Contact:

Team Leader: Milly Mastroianni

London Borough of Brent's  
educational service for  
children and young people with a hearing  
impairment

### Who can access the service?

Any child and young person from birth up to the age of 25 with an identified diagnosis of a hearing loss or APD (Auditory Processing Disorder) living and/or attending an educational setting in the London Borough of Brent

### BDHIS

Brent Civic Centre  
Engineers Way  
London  
HA9 0FJ

Tel: 020 89375107

Mob. 07919492580

Email: [milly.mastroianni@brent.gov.uk](mailto:milly.mastroianni@brent.gov.uk)

### Aims of Service

BDHIS aims to ensure that children and young people with a diagnosed hearing loss have equality of opportunity alongside their hearing peers to reach their full potential.



## We support:

- ◆ parents in making informed choices
- ◆ child centred multi-agency working
- ◆ equal access to the curriculum
- ◆ the development of positive self image and effective learning skills
- ◆ smooth transition from home to school and beyond.



## We provide—at home

An early intervention service for babies diagnosed with hearing loss through the neonatal screening programme

Regular visits from a Teacher of the Deaf

Advice on ways to communicate with your child

Regular hearing aid checks; supporting parents in encouraging hearing aid use

Working with all professionals involved with your child e.g. physiotherapist, speech and language therapist

Contributing to health and educational assessments

Opportunities to learn sign language

Weekly drop-in toddler group



Brent Deaf & Hearing  
Impaired Service

For more detailed information on services for children and young people with special educational needs and/or disabilities in Brent, please see [www.brent.gov.uk/localoffer](http://www.brent.gov.uk/localoffer)

## We provide—in nurseries/schools

Training which includes:

- \* hearing aid care and maintenance
- \* learning environment
- \* Implications of deafness
- \* approaches and strategies
- \* effective use of technology e.g. FM systems
- \* communication strategies

Visits from a Teacher of the Deaf

Functional hearing and language assessments

Specialist input as appropriate

Opportunities for pupil feedback

Attend meetings and provide reports

