

Brent SEND Information Advice and Support Service (SENDIASS)

Impartiality Policy

Brent **SEND Information Advice and Support Service** is committed in providing a service to parents and carers of children with Special Education Needs that gives information and support which is impartial and unbiased. We define impartial to meaning:

- Not favouring one side over another
- Treating all parties respectfully
- Not having vested interest in the outcome of any discussions
- Not to make judgements on the views, behaviour or policy of any party

Our aim is to ensure that parents are able to make informed decisions about their children's education. We do this by assisting parents to express their view's and wishes. We aim to support parents/carers to work with other professionals and LA officers, to ensure that best possible outcomes for their children.

Brent SEND Information Advice and Support Service aims to ensure that all parties to discussions understand their rights and responsibilities and the rights and responsibilities of the other parties.

All Brent SEND Information Advice and Support Service staff members/volunteers are aware of the implications of equal opportunities and endeavour to ensure that the service is as accessible as possible to all parents and carers.

Date: September 2014