

## **List of organisations that can support families of children with SEND**

**Afasic** - Supports parents and represents children and young people with speech, language and communication needs (SLCN).

Helpline: 0845 3 55 55 77 Monday and Tuesday 9.15am to 2.30pm and Wednesday, Thursday and Friday 10.30am to 2.30pm.

Website: [www.afasic.org.uk](http://www.afasic.org.uk)

**ACE Education Advice and ACE Education Training** - Offers a comprehensive range of advice, information, training and consultancy on education issues.

Advice line for parents or carers of a child at school: 0300 0115 142 10am to 1pm Monday to Wednesday (term time only)

Training enquiries: 020 8888 3377 or email: [training@ace-ed.org.uk](mailto:training@ace-ed.org.uk)

Website: [www.ace-ed.org.uk](http://www.ace-ed.org.uk)

**Action on Hearing Loss** (formerly RNID) - Provides support for people with hearing loss and tinnitus, including day-to-day care for people who are deaf and have additional needs, practical advice to help people protect their hearing and communication services and training.

Action on Hearing Loss information line: 0808 808 0123 textphone: 0808 808 9000  
SMS: 0780 0000 360

Action on Hearing Loss tinnitus information line: 0808 808 6666 textphone: 0808 808 9000 SMS: 0780 0000 360

Email: [informationline@hearingloss.org.uk](mailto:informationline@hearingloss.org.uk) or [tinnitushelpline@hearingloss.org.uk](mailto:tinnitushelpline@hearingloss.org.uk)

Website: [www.actiononhearingloss.org.uk](http://www.actiononhearingloss.org.uk)

**Blind Children UK** (formerly National Blind Children's Society) - Helps children and their families tackle the challenges of young sight loss so that they can enjoy their childhood and realise their potential as adults.

Support line: 0800 781 1444

Email: [services@blindchildrenuk.org](mailto:services@blindchildrenuk.org)

Website: [www.blindchildrenuk.org](http://www.blindchildrenuk.org)

**Brent Carers Centre** - Provides information, advice and support to carers in the borough and aims to raise awareness of their rights and needs.

Telephone: 020 8795 6240

Email: [email@brentcarerscentre.org.uk](mailto:email@brentcarerscentre.org.uk)

Website: [www.brentcarerscentre.org.uk](http://www.brentcarerscentre.org.uk)

**Brent Mencap** – Brent-based voluntary sector organization working with, and on behalf of, people of all ages with a learning disability.

Telephone: 020 8451 5278

Email: [info@brentmencap.org.uk](mailto:info@brentmencap.org.uk)

Website: [www.brentmencap.org.uk](http://www.brentmencap.org.uk)

**British Dyslexia Association (BDA)** - Aims to influence government and other institutions to promote a dyslexia friendly society that enables dyslexic people of all ages to reach their full potential.

Helpline: 0333 405 4567 10am to 1pm and 1.30pm to 4pm Mondays to Friday  
(closed Wednesday afternoon)  
Email: [helpline@bdadyslexia.org.uk](mailto:helpline@bdadyslexia.org.uk)  
Website: [www.bdadyslexia.org.uk](http://www.bdadyslexia.org.uk)

**Cystic Fibrosis Trust** – A national charity which funds research into the disease and provides information and support for patients and families.

Helpline: 0300 373 1000  
Email: [helpline@cysticfibrosis.org.uk](mailto:helpline@cysticfibrosis.org.uk)  
Website: [www.cysticfibrosis.org.uk](http://www.cysticfibrosis.org.uk)

**Coram Children's Legal Centre** - A legal charity committed to promoting children's rights in the UK and worldwide. Provides free legal information, advice and representation to children, young people, their families, carers and professionals, as well as training and consultancy on child law and children's rights.

Child law advice line: 0808 802 0008  
Community legal advice education law line: 0845 345 4345  
Migrant children's project advice line: 0207 636 8505  
Email: [info@coramclc.org.uk](mailto:info@coramclc.org.uk) (for general enquiries only; legal questions cannot be answered via email).  
Website: [www.childrenslegalcentre.com](http://www.childrenslegalcentre.com)

**Contact - a - Family** – A charity committed to ending the poverty, difficulty and isolation experienced by families with disabled children across the UK. Offers support, advice and information to families, whatever their child's disability or health condition.

Helpline: 0808 808 3555 Monday to Friday 9.30am to 5pm  
Email: [helpline@cafamily.org.uk](mailto:helpline@cafamily.org.uk)  
Website: [www.cafamily.org.uk](http://www.cafamily.org.uk)

**Downs Syndrome Association** - Provides information and support for people with Down's syndrome, their families and carers, and the professionals who work with them.

Helpline: 0333 1212 300 10am to 4pm Monday to Friday  
Email: [info@downs-syndrome.org.uk](mailto:info@downs-syndrome.org.uk)  
Website: [www.downs-syndrome.org.uk](http://www.downs-syndrome.org.uk)

**Dyspraxia Foundation** – Helps people to understand and cope with Dyspraxia. Offers families information, support groups and local co-ordinators around the country.

Helpline: 01462 454986 Monday to Friday 10am to 5pm

Email: [dyspraxia@dyspraxiafoundation.org.uk](mailto:dyspraxia@dyspraxiafoundation.org.uk)

Website: [www.dyspraxiafoundation.org.uk](http://www.dyspraxiafoundation.org.uk)

**Epilepsy Society** – Provides a range of services including research, awareness campaigns, information resources and care, for everyone affected by epilepsy in the UK.

Helpline: 01494 601 400 Monday, Tuesday, Thursday and Friday 9am to 4pm and Wednesday 9am to 8pm.

Website: [www.epilepsysociety.org.uk](http://www.epilepsysociety.org.uk)

**Foundation for People with Learning Difficulties** – Provides information about issues affecting the lives of people with a learning disability.

Telephone: 020 7803 1100 for general enquiries or to order FPLD publications.

Email: [fpld@fpld.org.uk](mailto:fpld@fpld.org.uk)

Website: [www.learningdisabilities.org.uk](http://www.learningdisabilities.org.uk)

**Independent Parental Special Educational Advice (IPSEA)** - Offers free and independent legally based information, advice and support to help parents and carers get the right education for children and young people with SEND. Parents can access a general advice line and an online information service.

Advice line: 0800 018 4016 open weekdays

Tribunal line: 0845 602 9579

Website: [www.ipsea.org.uk](http://www.ipsea.org.uk)

**Kids Company** – Provides practical, emotional and educational support to vulnerable children across London, Bristol and Liverpool, including the most deprived and at risk whose parents are unable to care for them due to their own practical and emotional challenges.

Telephone: 0845 644 6838

Email: [info@kidsco.org.uk](mailto:info@kidsco.org.uk)

Website: [www.kidsco.org.uk](http://www.kidsco.org.uk)

**Kids** – A disabled children's charity that works across the country with children and young people with a physical, sensory or mental impairment (including mental health issues) from birth to 25, as well as their families and carers.

Telephone: 020 7359 3635 (London office)

Website: [www.kids.org.uk](http://www.kids.org.uk)

**Mencap** - Works with people with a learning disability to change laws, challenge prejudice and support them to live their lives as they choose. Provides specialist support services, learning disability training and resources.

Helpline: 0808 808 1111 Monday to Friday 9am to 5pm

Email: [help@mencap.org.uk](mailto:help@mencap.org.uk)  
Website: [www.mencap.org.uk](http://www.mencap.org.uk)

**Muscular Dystrophy** - Provide free and expert information to anyone affected by muscle disease, including a freephone telephone and email information service and signposting to anyone with questions about muscle disease.

Helpline: 0800 652 6352 Monday to Friday from 8.30am to 6pm  
Email: [info@muscular-dystrophy.org](mailto:info@muscular-dystrophy.org)  
Website: [www.muscular-dystrophy.org](http://www.muscular-dystrophy.org)

**National Autistic Society** – Provides information, support and services for people with autism (including Asperger syndrome) and their families.

Helpline: 0808 800 4104 10am to 4pm Monday to Friday (excluding bank holidays)  
Website: [www.autism.org.uk](http://www.autism.org.uk)

**National Deaf Children's Society (NDCS)** - An organisation of families, parents and carers which provides emotional and practical support through a freephone helpline, a network of trained support workers and more.

Helpline: 0808 800 8880 Monday to Thursday 9.30am to 9.30pm and Friday 9.30am to 5pm  
Website: [www.ndcs.org.uk](http://www.ndcs.org.uk)

**Resources for Autism** - Provides practical services for children and adults with an autistic spectrum condition, and their families and carers. All staff and volunteers are autism trained and services are designed to be welcoming and accepting of users whatever their level of need and support.

Telephone: 020 8458 3259  
Email: [admin@resourcesforautism.org.uk](mailto:admin@resourcesforautism.org.uk)  
Website: [www.resourcesforautism.org.uk](http://www.resourcesforautism.org.uk)

**SEND Aspirations** – A Brent-based parent participation group for families of children with disabilities or additional needs from birth to 25 years of age that live or receive services in the borough. Works in partnership with service providers to help review and develop local provision and improve outcomes for children.

Telephone: Sharon Byrne on 07595 720111

**Scope** – Offers free, independent and impartial emotional support and disability advice to disabled people and their families

Helpline: 0808 800 3333 9am to 5pm weekdays (closed bank holidays)  
Email: [helpline@scope.org.uk](mailto:helpline@scope.org.uk)  
Website: [www.scope.org.uk](http://www.scope.org.uk)

**1Voice Community** – A parent-led voluntary organisation which helps families and carers of children and young people with additional needs living in Brent through support, education and practical advice.

Telephone: 020 3556 0983

Email: [1voicecommunity@gmail.com](mailto:1voicecommunity@gmail.com)

**YoungMinds** – A charity committed to improving the emotional wellbeing and mental health of children and young people.

Parent helpline: 0808 802 5544

Email: [parents@youngminds.org.uk](mailto:parents@youngminds.org.uk)

Website: [www.youngminds.org.uk](http://www.youngminds.org.uk)