Brent Parent Partnership

Supporting the families of children with Special Educational Needs in Brent

www.brent.gov.uk/sen
What is a Parent Partnership Service?

Every local authority has to have a Parent Partnership Service (PPS) offering impartial and confidential information, advice and support to parents and carers of children with Special Educational Needs (SEN).

**Brent Parent Partnership (BPP)**

Brent Parent Partnership (BPP) is an impartial, independent and confidential service. We support parents and carers of children and young people aged 0 to 19-years-old who have SEN or who are concerned that their child may have learning, health or other issues that may be hindering their educational development. From September 2014, the service will also be able to support people up to the age of 25-years-old. Our aim is to help parents play an active role in their child’s education and enable them to make informed choices about what is best for them. Our service is free.

We are independent but work closely with Brent Council, schools, health and social services and the voluntary sector.
What do we do?

- Provide parents with accurate and neutral information about all aspects of SEN policies and procedures
- Explain how the statutory assessment and statement processes work and offer individual support to parents
- Provide information about schools and SEN-related admission and exclusion issues
- Attend meetings with parents
- Help parents write letters, reports and paperwork
- Listen to any concerns parents may have about their child’s SEN
- Liaise between parent, school and the council’s Special Educational Needs Assessment Service
- Provide details of local support groups and other organisations
- Explain how the right of appeal process works

Confidentiality

BPP is a confidential service. To ensure this we:

- Only take referrals directly from parents and carers (or from professionals with the permission of the parent/carer)
- Will only contact people and other agencies if you know about this and agree to it
- Will only send letters that you have agreed for us to send

Parent Reference Group

We facilitate a support group which gives parents and carers of children with SEN the opportunity to share views and experiences, get support and information, take part in consultations and hear about the latest policy developments at local and national level. The group meets several times a year and everyone is welcome. For further details contact 020 8937 3434 or email parentpartnership@brent.gov.uk.

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**Useful organisations**

Contact a Family – SEN National Advice Service  
Helpline 0808 808 3555  
www.cafamily.org.uk

Independent Parental Special Education Advice (IPSEA)  
General advice line 0800 018 4016  
Tribunal helpline 0845 602 9579  
www.ipsea.org.uk

Special Educational Needs and Disability Tribunal (SENDIST)  
SEN helpline 01325 392760  
www.justice.gov.uk/tribunals/send  
ACE Education Advice and Training  
ACE advice line 0300 0115 142  
www.ace-ed.org.uk

For details of other specialist support organisations please contact BPP.

**How to contact BPP**

Call our helpline on **020 8937 3434** between 9am and 3pm Monday to Friday.  
An answerphone is always available and we aim to respond to messages within two working days. Or email us at parentpartnership@brent.gov.uk

**Brent Parent Partnership**  
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Telephone: 020 8937 3434  
Email: parentpartnership@brent.gov.uk  
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